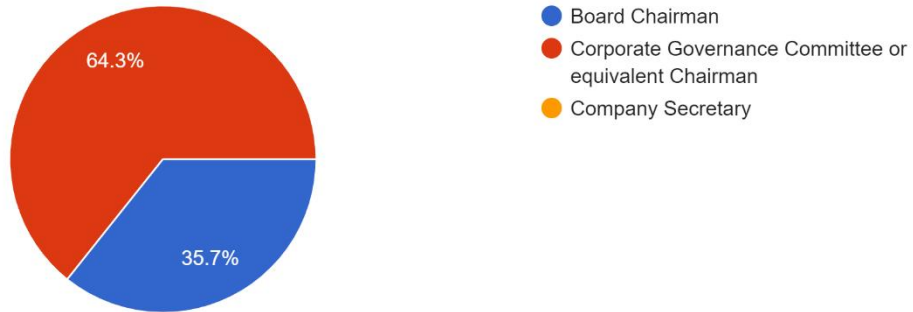


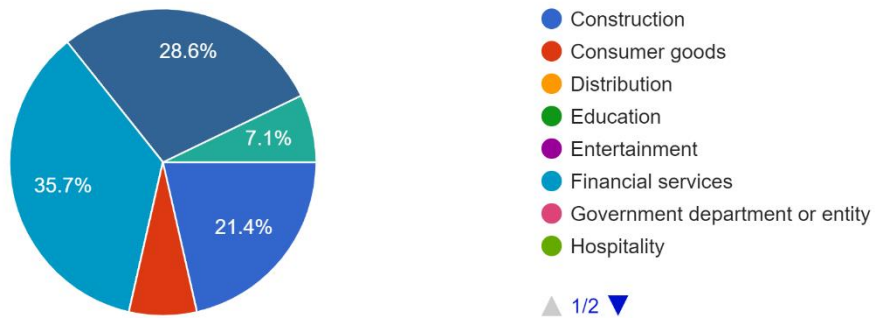
### What is your position in the Company?

14 responses

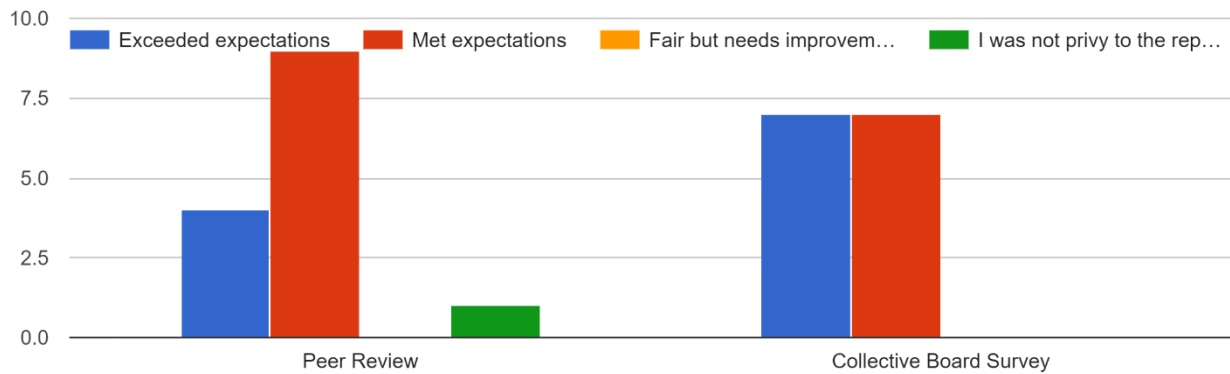


### Which industry classification best describes your organisation?

14 responses



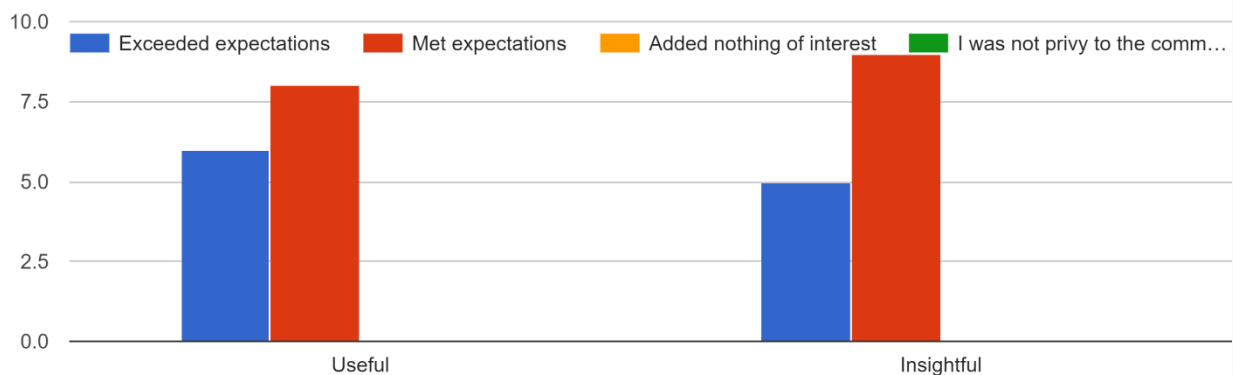
### Were the reports of the results clear and understandable?



Provide comments if you wish 6 responses

- Able to easily identify where improvement is needed.
- Some directors are inclined to be overly critical of their contribution
- Suggest further improvements in graphical presentation of peer review. That said the Collective Board was well presented and Exec vs Non Exec very useful
- Was impressed with the quick turnaround
- Survey results were presented in very understandable graphs and tables.
- In hindsight more work on the questions for the Collective board should have been done by us as the client to take into account that this Bank operates as a subsidiary of the Financial Group. Also separation of exec vs non exec as recommended would have been very useful, despite the potential impact of reducing the anonymity of the responses.

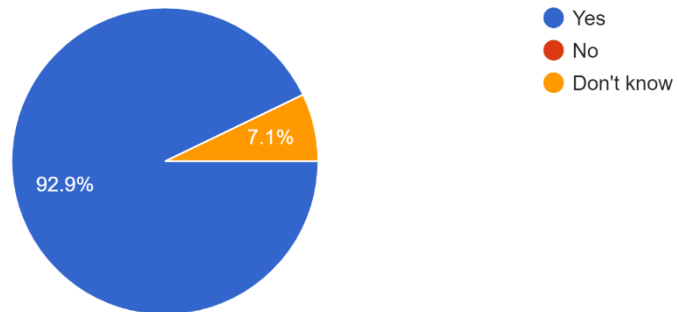
How did you find the comments of the consultant in terms of being:



- After a very lengthy (3 hours) discussion of the Board Survey we are aware of the work to be done and the importance of the areas that are deficient.
- Reference to Other IA service provider very useful.
- I think the headline findings are a good trigger for action in considering adjusting the structure of meetings/agendas to extract the best value from the Board, as well as giving thought to the scope of work of Board committees.
- I hope and expect that the comments will result in changes.

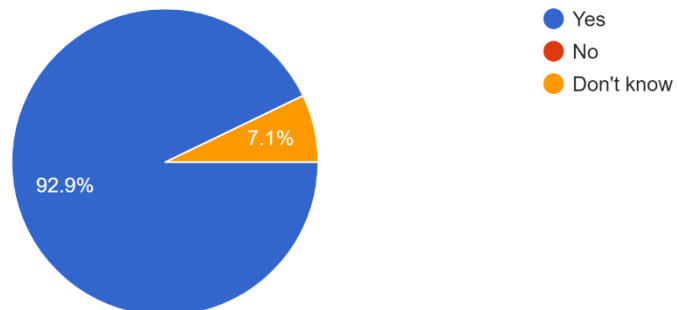
Do you think adequate value was received for the cost of the service?

14 responses



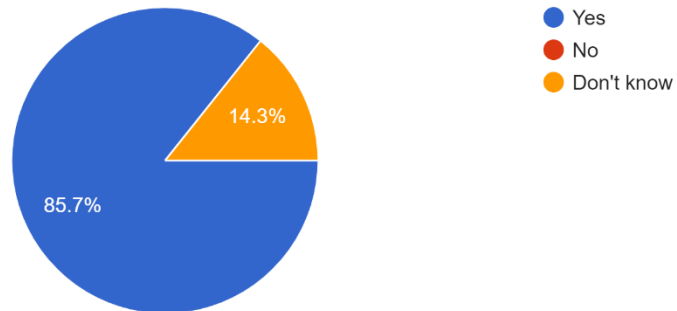
Do you think the service was provided with due consideration of the value of the time required of your personnel?

14 responses

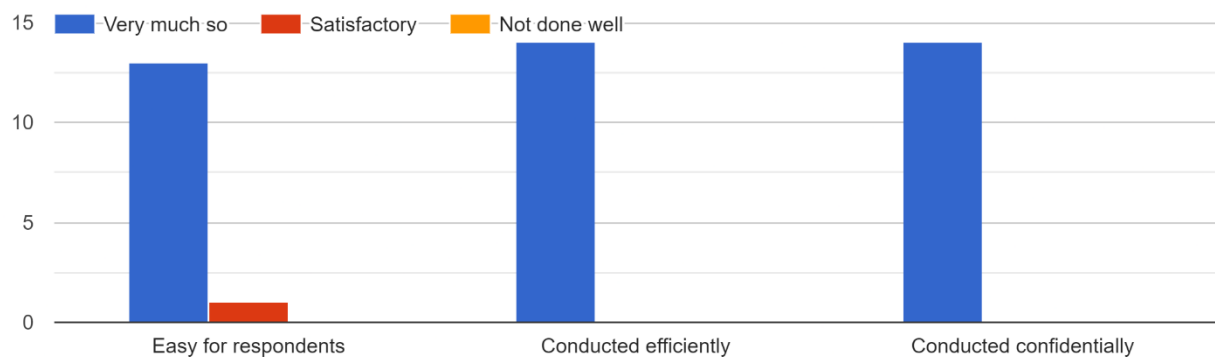


Were the reports delivered within two days after the questionnaires were all submitted, as promised?

14 responses



As far as you are aware, was the questionnaire process:



Would you recommend the use of this service to others?

14 responses

